



# WAREHOUSE STAFF SUPPORT DURING PEAK PERIODS

**Case Study:** Warehouse Support – National Clothing Retailer

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A national clothing retailer, with warehouses required support with experienced warehouse staff at peak periods. They did not want to employ unskilled temporary staff due to previous turnover and unreliability.



### REQUIREMENT

A national clothing retailer chose the support of RGIS to help during peak periods in the warehouses. The customer needed the following:

- The RGIS team were required to **follow the direction of in-house teams** and **support** their needs when requested
- Tasks to include **picking and packing, loading and unloading**
- To also conduct **pick accuracy checks** and **sample accuracy checks**
- To **assist in-store** where they were required, due to experience



### SOLUTION

RGIS provided a **fully trained and experienced team** to support within the clothing retailer's warehouse environment:

- RGIS **supported** all the customer's warehouses
- RGIS led teams **both day and overnight shifts**
- The customer's warehouse **processes and procedures** were adhered to
- An additional RGIS team were also used in-stores to get stock onto the sales floors



### RESULTS

The national clothing retailer found by outsourcing warehouse staff support requirements to RGIS the following was achieved:

- The customer didn't have to keep contacting agencies to top up staffing numbers
- The process was more **efficient and accurate** due to **experienced staff** being used
- Less support staff were required, compared to previous peak periods using temporary staff, due to the **experience levels of the RGIS team**

The national clothing retailer found that partnering with RGIS meant the process was **more efficient and accurate** due to **experienced staff** being used



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People Services



Experienced Team



Collaborative Approach



24hr Support



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