

# VEHICLE SPARE PARTS CHECK AT DISTRIBUTORS

Case Study: Vehicle Audits – Major Vehicle Manufacturer

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A major vehicle manufacturer, that manufacturers in Europe and worldwide required the support of RGIS. The official spare parts are distributed in Spain through its joint venture company, which accounts for more than 40 agencies (points of sales) in the Spanish territory.



#### **REQUIREMENT**

The major vehicle manufacturer wanted to check the stock levels of parts held by distributors, so required RGIS to provide the following:

- · Stock level of all parts
- Reporting on all parts by location
- · To count all parts from washers to larger items such as exhausts, windows and roofs
- Variance check against the stock the customer believed was held at each location
- 40 different locations to be counted and checked



#### **SOLUTION**

The major vehicle manufacturer partnered with RGIS to complete the spare part by distributor project, and provided the following:

- · Scheduled teams of 10 experienced RGIS auditors per distributor
- · All counts took place during the evening and at night
- · Checked the variance of stock held at the location compared to what was on file for that distributor



### **RESULTS**

The major vehicle manufacturer found that by outsourcing the spare part by distributor project to RGIS, the following was achieved:

- · All locations were completed within the time frame given
- · Average of 20,000 parts were counted per distributor
- 99% accuracy was achieved
- A custom variance report was generated which showed the customer both the number of parts in stock, and the location of the stock

By partnering with RGIS, the major vehicle manufacturer received an accurate custom variance report which showed both the number of parts in stock, and the location of the stock



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**Vehicle Parts Audit** 



Variance Reports



**Fast Turnaround** 



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