



VEHICLE COMPLIANCE AUDIT

Case Study: Vehicle Audit – Automotive Finance Company

An automotive finance company needed a **solution to audit vehicle compliance within dealerships**

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A French bank specialising in automotive financings and services for the customers and dealership networks for a worldwide vehicle manufacturer, required the support of RGIS. The organisation helps individuals and businesses to buy, hire or lease new and used vehicles from car partners.



REQUIREMENT

The automotive finance company needed a solution to **audit vehicle compliance within dealerships**, so required RGIS to provide the following:

- **National coverage** to complete all vehicle audits
- Dealerships were situated in **24 different cities**
- At each dealership check that the cars financed by automotive finance company are in the **correct location and in good condition to be sold**



SOLUTION

The automotive finance company partnered with RGIS to complete the **vehicle compliance audit project**, and RGIS provided the following:

- The **compliance auditory process** included:
 - **Counting cars**
 - **Review of the general condition of each car**
 - **The inspection of support documentation**
- Scheduled a team of **five experienced RGIS auditors**
- **Completed each audit** from check lists provided by the customer
- **Worked closely with staff** at each of the dealerships



RESULTS

The automotive finance company found by outsourcing the **vehicle compliance audit project** to RGIS, the following results were achieved:

- The customer now had **thorough details of all the cars that were financed by them** within each of the dealerships
- Due to the **high accuracy levels provided by RGIS**, the customer decided to have these **vehicle audits bi-annually**
- **Variances were identified** which the customer was made aware of, for example the differences in **condition, location and supporting materials** of the vehicles

By partnering with RGIS, the automotive finance company found that they now had the **complete details of all the cars that were financed within each of the dealerships**, and any **variances were identified**



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Vehicle Audit



Information Gathering



Accurate Data



Completed Bi-annually



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