

# SUPERMARKET CHAIN STORE SIMULTANEOUS STOCK COUNTS

Case Study: Supermarket Inventory – Supermarket Chain

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A food supermarket chain that was founded in 1992, required the support of RGIS. The store network in Budapest currently operates five stores and launched a home delivery service in 1999. The supermarket chain was one of the first in Hungary to open its online store in the spring of 2000, which has a product selection of 8400 items, updated daily.



#### **REQUIREMENT**

The supermarket chain needed a flexible solution to count stock in all stores on the same day, so required RGIS to provide the following:

- · Count all stock in all stores, on the same day
- The customer to be able to check accuracy
- Count all items in store including vegetable and bakery items which have no labels to scan
- National coverage to complete all stores



## **SOLUTION**

The supermarket chain partnered with RGIS to complete the simultaneous store stock count project, and RGIS provided the following:

- Scheduled teams of between 7-21 experienced RGIS auditors depending on the size of the store
- The customer completed **rechecks of 50% of stock** in each of the stores for accuracy
- · Items with no labels to scan were checked against a list provided by the customer



### **RESULTS**

The supermarket chain found by outsourcing the simultaneous store stock count project to RGIS, the following results were achieved:

- · All stores were counted on the same day as requested by the customer
- Counted **60,000 to 120,000 units** per store
- · Achieved 99% accuracy

By partnering with RGIS, the supermarket chain found that all the stores stock was successfully counted on the same day with a high accuracy level of 99%



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**Fast Turnaround** 

Accuracy of Achieved

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