



# DISTRIBUTION CENTRE COUNT WITH CUSTOM REPORTING

**Case Study:** Distribution Centres – DIY Store Chain

A diy store chain needed a solution to **accurately count the two distribution centres** with the **exact data output** requested within the reporting

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## Case Study: Distribution Centres – DIY Store Chain

With over 40 years in the market, one of the leaders in retail of materials for construction, renovation and decoration in Rio de Janeiro required the support of RGIS. The DIY store chain prides itself with delivering products quickly and within the established deadlines, so has 18 stores and two distribution centres. It has one of the largest stock of floors, tiles, frames, crockery, bathroom metals, paints along with other home and construction items.



### REQUIREMENT

The DIY store chain is supported by RGIS in the stocktaking of all 18 stores across Brazil, and now needed a **solution to count the distributions centres**, so required RGIS to provide the following:

- **All stock** to be counted in **two distribution centres**
- Identify any **variances**
- To **not impact on any of the daily operations** within either warehouse
- Have specific **custom reporting**



### SOLUTION

The DIY store chain partnered with RGIS to complete the **distribution centre stock count project**, and RGIS provided the following:

- Scheduled a team of **72 experienced RGIS auditors** for the duration of **two days over a weekend**
- **All pieces of stock were counted** within each of the distribution centres during the first day
- Counting was performed using the **multiples** and **piece-by-piece** methodology
- A software program was developed to **identify any variances** by line and by location
- **Variances were analysed** during the second day of the count



### RESULTS

The DIY store chain found by outsourcing the **distribution centre stock count project** to RGIS, the following results were achieved:

- **365,000 pieces of stock** were accurately counted
- Teams counted a total of **4,400 pallets** and just over **6,000 SKUs**
- **Reports** were provided in the format the customer requested
- The customer was **very satisfied with the execution of the distribution centre counts** and with the new software technology
- RGIS met with management team of the DIY store chain following the counts, to **evaluate the results of inventories** carried out, to prepare an action plan for alignment and further improve processes ready for the next stock count



By partnering with RGIS, the DIY store chain not only had all retail stores across Brazil **accurately counted by a trusted team**, but also two distribution centres and received the **custom reporting** they had requested



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Distribution  
Centre Audit



Accurate Data



Variances Analysed



Custom Reports



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