



DELIVERY CHECKS FROM WAREHOUSE TO STORE

Case Study: Supply Chain – Hypermarket

A hypermarket required the support of RGIS to **check deliveries from warehouse to store** to understand stock variations

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A hypermarket chain was finding major discrepancies in stock numbers from warehouse to store and wanted to understand the reasons behind these variations with a stock replenishment project.



REQUIREMENT

The hypermarket identified that there were issues getting their stock from **warehouse to store** and wanted to understand the reasons why there were issues.

The customer required:

- 23 hypermarket stores to be checked
- Needed all store **deliveries checked** from warehouse
- Identify reasons for **stock variations** from warehouse to store
- Check pallets, paperwork and correct destinations



SOLUTION

Following discussions with all stakeholders and understanding what detail the hypermarket required about the **stock replenishment project**, RGIS implemented the following:

- All **23 hypermarkets** were supported
- A team of eight **experienced RGIS staff** were in store for eight hours each day, checking six deliveries consisting of 33 pallets in each truck
- **Photographic evidence** was taken of incorrect pallets
- **Daily reports** sent to the hypermarket



RESULTS

By partnering with RGIS, the hypermarket was able to **identify** where the anomalies were taking place. The reporting showed a 10% stock inconsistency of stock from warehouse to store. The issues that were identified were:

- Trucks going to **incorrect destinations**
- Incorrect paperwork
- **Stock missing** on pallets

With the evidence to support the anomalies, the hypermarket was then able to **rectify the issues** and improve **supply chain accuracy**.



Partnering with RGIS meant the hypermarket chain gained a **better understanding** of where 10% of stock was going missing **from warehouse to store**



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Supply Chain Audit



Information Gathering



Accurate Data



Identified Issues



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