



# HOSPITAL MULTIPLE DEPARTMENT PHARMACY INVENTORIES

**Case Study:** Healthcare – Medical Centre

One of the largest medical centres in Goiânia Brazil, needed a **stocktaking company with experience in a healthcare environment to conduct pharmacy counts**

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## Case Study: Healthcare – Medical Centre

A large medical centre in Brazil that invests in cutting edge technology for highly complex care, required the support of RGIS. It provides more than 30 medical specialties, working with more than 200 doctors and about 300 direct employees, in addition to indirect employees. In the inpatient sector, it has an excellent structure with 112 beds, divided into apartments, wards and the Intensive Care Unit (ICU).



### REQUIREMENT

The large medical centre needed a stocktaking company to conduct a **hospital pharmacy count**, so required RGIS to provide the following:

- **All stock to be counted** within multiple departments
- The capacity to **develop the integration** of the hospital's unique system (TASY)
- To **provide data** to develop a reliable operating procedure
- **Audit reports** and reports for decision making with suppliers
- **Fast service capacity**
- **Validate quantity** of items counted



### SOLUTION

The large medical centre partnered with RGIS to complete the **hospital pharmacy stock count project**, and provided the following:

- **Discussed all the requirements and potential challenges** with stakeholders
- **Mapped all the areas** to have inventories conducted
- **An operational procedure** was created by department, and by sector with specific PPE requirements
- The inventories were carried out in the following departments while in full operation: Central Pharmacy, Warehouse, Satellite Pharmacy Surgical Center, Pharmacy, Emergency Room (Ground Floor, Ground Floor Unit, 3rd Floor ICU), CAF, OPME, Transport Case (UTI's, Lithotripsy, Resonance, Hemodialysis, Computerised Tomography)
- **Checked variances** between the system and the stock count



### RESULTS

The large medical centre found by outsourcing the **hospital pharmacy stock count project** to RGIS, the following results were achieved:

- **All pharmacy items were counted** in all departments
- Due to **accurate reporting** the customer was aware of all stock within each department
- The customer was able to **monitor all stock movement across the hospital** which improved decision making with suppliers



By partnering with RGIS, the large medical centre was able to **monitor all stock movement across the hospital** which **improved decision making** with suppliers



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Pharmacy Count



Information Gathering



Accurate Reports



Fast Turnaround



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